



IC Specialist

Imagine working in a place where your individuality is celebrated, your efforts are recognised by everyone, and you feel you're making a real difference every day.

A place where you're positively encouraged and supported to learn and grow. An environment that inspires you to take ownership (because everyone trusts you to do your job brilliantly). And a place that puts fulfilment, happiness and wellbeing at the top of its priority list.

You don't need to imagine.

This is life at H&H.

We are an ambitious and energetic internal communications and employee engagement agency. Our reach extends across the globe, and we partner with some of the world's biggest brands.

We're now on the lookout for a superstar IC Specialist.

In this role, you'll be working alongside our client teams - playing your part in developing stand-out approaches - from initial ideation, content creation through to full programme development.

You'll develop ideas and strategies in response to a broad spectrum of IC and engagement opportunities. Everything from embedding cultures, connecting people with vision and strategy, EVPs, strategic change programmes, communicating business strategies, HR comms, safety programmes and helping to support leaders and managers.

You'll inspire the client teams to produce programmes that 'wow' our clients. Providing coaching and mentoring to team members when needed and always encouraging our IC community to push the boundaries of originality and creativity. All while ensuring they maintain our high-quality standards.

As well as being a 'hands-on' expert, you'll source, quality check and manage our network of external IC consultants - matching their exceptional skills with the right client opportunities.

Whether the challenge is about developing capability, fostering connection, inspiring action or sharing information, our clients know we'll be bringing them the smartest thinking and know-how to achieve their objectives. So, to succeed in this role, we expect that you've already amassed an impressive track record of successful strategic and tactical employee communication experience.

Does the following sound like you?

- ◆ I have significant experience working in communications roles, inhouse or in an agency setting
- ◆ I have an exceptional and proven ability to find the most effective outcomes to achieve a hugely diverse range of communication and engagement objectives
- ◆ I am adept at providing strategic and creative responses to briefs, including a robust rationale on the approach
- ◆ I craft clear, concise, and persuasive written materials that articulate complex ideas in a compelling manner
- ◆ I have exceptional presentation skills and am confident in delivering pitches and proposals to clients in a compelling way
- ◆ I can confidently manage many different challenges simultaneously
- ◆ I'm tenacious and resourceful – no matter what is thrown my way I always find a way to make it happen
- ◆ I can objectively review and edit content produced by team members and external consultants to ensure alignment with project objectives and client expectations
- ◆ I am passionate about developing others, providing meaningful feedback and being a mentor
- ◆ I'm a natural problem solver and can create simple and powerful approaches – sometimes without a lot of clarity and information to work with, and sometimes with more information than you can shake a stick at
- ◆ I'm versatile, flexing easily from 'big picture' strategy to tactical detail and planning
- ◆ I'm naturally agile and attuned to working at pace (think Usain Bolt!)
- ◆ I'm curious, always looking for better ways of doing things that elevate the quality and impact of our work
- ◆ I take responsibility for my own happiness and never wait for others to motivate me

Being an H&H ambassador by:

- ♥ Promoting a client-centric attitude across the agency
- ♥ Role modelling H&H's culture

What to do now?

So, if you're ready for a new adventure and can demonstrate most or all the above, then get in touch, pop your CV and cover letter over to **Helen at talktous@handhcomms.co.uk** with a little bit more about you and why this role appeals to you. Why do you think you're right for H&H?

If it works out and we're a great fit, then we'll find a package that works for you – a package that includes private healthcare, flexible working, contributory pension, personal development and discretionary profit share, to name just a few benefits.

Just so you know: the role is UK based. Our team work a mix of remote and hybrid. We have a gorgeous office near Hull which you can take advantage of if you're local/fancy being around humans. That's also where you'll come to join in our full team get togethers when they happen.